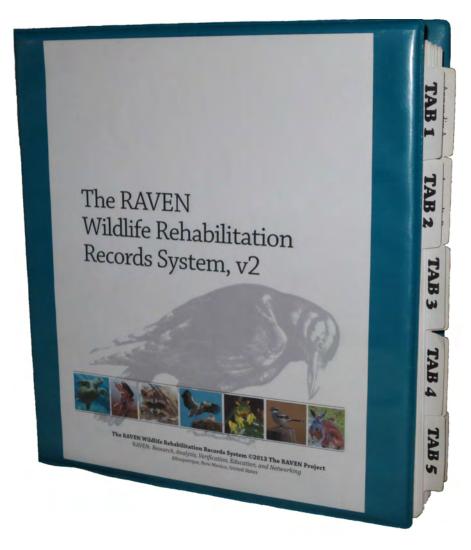
Throughout our years of rehabilitation and related administrative tasks, it became clear to us that rehabilitation data could have tremendous value to educational institutions, biologists, and wildlife agencies. The challenge was to form a bridge between those disciplines and the rehabilitation community; The RAVEN Project was created for that purpose.



Rehabilitation data are a significant by-product of what rehabbers do—even though creating a dataset is not what drives most people to become rehabilitators. The RAVEN Records System was designed to make it easier to manage your data—and file annual reports—and will elevate it to an exciting source of biological information that is useful to you, the rehabilitation community, biologists, and wildlife agencies.

—Anne C. Russell and Janelle E. Harden















The RAVEN Records System was produced for the Windows operating environment.

The RAVEN Project • Albuquerque, New Mexico, USA RAVEN: *Research, Analysis, Verification, Education, and Networking*

The RAVEN Wildlife Rehabilitation Records System

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If you are a rehabilitator, you have to file annual reports!

In the United States, our regulatory agencies (both federal and state) require annual reports; many other countries have mandatory reporting anywhere from quarterly to biannually to "whenever they ask for one." Whatever the time frame, it can be a laborious process to collect, organize, and prepare your data for reports.

American rehabbers may be surprised to learn that the U. S. Fish and Wildlife Service (USFWS) has written into their 10-Year Plan (2004–2014) that *digital* reports are desireable. Is your current system digital? Can you easily transfer your data to the PDF forms the USFWS provides for annual reporting? Are you ready to "go digital" or do you cringe at the mere prospect? And while we're at it, does your current system save you time or just give you headaches?

Beyond reporting, does your method allow you to track and analyze all information on an animal-by-animal basis? Can you easily compile statistics about your entire dataset?

- release rates
- the most-common causes—and related injuries and conditions—for why animals require rehabilition
- the diversity of species you receive
- intake trends over multiple years
- who is bringing you animals (Animal Control, the public...)
- how much money do they give you and how much are you spending on animal care

Whatever country we may operate in, rehabilitators need a digital system that meets reporting requirements but also allows us to track and analyze intake data for our own purposes. The system should use a software program that is relatively inexpensive and readily available, such as Microsoft Excel. Lastly, the system needs to be both simple and easy to use for reporting, but powerful enough for detailed research and analysis.

Welcome to The RAVEN Wildlife Rehabilitation Records System, v2



The RAVEN Wildlife Rehabilitation Records System and User Manual Version 2.0

In September of 2011, the U. S. Fish and Wildlife Service (USFWS) completed revisions to the 3-202-4 form on which to file mandatory annual reports. This had been the first major revision in many years. There were still five (5) sections, but there were changes in the order and some content of the prior sections.

A 2014 expiration date was given for the 2011 version of the form.

The RAVEN Wildlife Rehabilitation Records System and User Manual are revised each time any government-driven changes occur. At the time of purchase, all textual directions and graphics in this User Manual are in compliance with current documents and information required by the Migratory Bird Office of the USFWS.

In addition, other permit-related forms (such as applications and transfers of non-releasable birds) are occasionally revised by the USFWS. Your RAVEN Records System CD contains the most recent forms available at the time you purchased The RAVEN Records System.

This data collection system, and the manual, is *about* wildlife rehabilitation, was created *for* wildlife rehabilitators, and was developed *by* wildlife rehabilitators. The authors (Anne Russell and Janelle Harden) collectively have over 30 years of rehabilitation experience and the last 15 have included administrative duties: Anne is the Data Manager for Wildlife Rescue, Inc. of New Mexico (United States), the same group for which Janelle was the Permit Liaison with state and federal wildlife permitting agencies for 16 years. Together, we created and submitted the organization's annual reports. Our esteem for the practice of wildlife rehabilitation and the rehabilitation community continues to grow. Our commitment to the field itself, and to bettering the tools we use as rehabilitators, has led us to create The RAVEN Wildlife Rehabilitation Records System.

What is The RAVEN Records System?

The User Manual explains a system—and the digital tools and techniques—that will enable you to (1) accurately collect all of your rehabilitation acquisition data, (2) more-easily collate it into required reports for permitting agencies, and (3) discover how your data can be invaluable to your own rehabilitation activities as well as to the scientific community.

The user manual explores the following topics:

- A brief history of The RAVEN Project
- A brief history of wildlife rehabilitation and the laws and permitting procedures that impact, and govern, the practice of rehabilitation
- A detailed discussion of what data are required for annual reports in the United States (with notes on other countries)
- Both textual and graphic explanations of how The RAVEN
 Wildlife Rehabilitation Records System is designed to accurately
 gather and manage your acquisition data for reporting and
 record-keeping
- The importance of a standardized terminology so that data can be effectively analyzed by individual rehabbers as well as through networking with the larger scientific community
- An overview of the diversity of research and analysis that can be done with rehabilitation data already gathered for reporting and administrative needs
- A selection of rehabilitation resources, publications, tools, and materials (such as digital templates on which to file your U.S. annual reports)
- A "How To" section to help you sort and analyze data in The RAVEN Records System's digital log

We have also included (on the RAVEN Records System CD) our article from the IWRC's *Journal of Wildlife Rehabilitation* (November 2012). The article compares the prior USFWS annual report forms with the most-recent version and gives instruction on how to use the newest forms.

The RAVEN Wildlife Rehabilitation Records System

The RAVEN Records System digital acquisition log has two features that will make your data entry easier:

1. FORMULAS that AUTOMATICALLY FILL IN CERTAIN DATA FIELDS

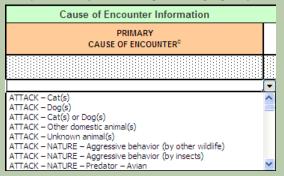
There are 11 fields in the digital log that contain formulas. These fields "auto-fill" and have a RED box across the top of the column to remind you that you don't need—or want—to type in these columns.

AUTO-FILL: Never type in these columns

2. "DROP-DOWN" LISTS so you DON'T HAVE TO TYPE EVERYTHING.

These lists allow you to simply click on the correct data rather than having to type every word. This feature also ensures a standardized terminology so that you can sort and analyze data with ease.

(See analysis examples on page 8)



Why are rehabilitation data important?

Beyond required reports, there is a further value of rehabilitation data that isn't always recognized. It has become inarguably clear that the value of rehabilitation is not limited in impact to the individual animals we attempt to heal and release. Indeed, as a collective force, "Wildlife rehabilitation provides unique insights into issues affecting wildlife populations, species, and habitats, and contributes to wildlife conservation and protection worldwide" (IWRC 2009). You don't have to be a large organization or clinic to 'provide unique insights into issues affecting wildlife.' Every piece of data you collect about the animals you acquire, and about the care you give them, represents information that is not specifically collected by any other scientific endeavor concerned with wildlife.

With enough data, rehabilitators can track epidemics (such as West Nile virus, endoparasites, or zoonotic diseases), quantify the effect of some climatic events, and statistically evaluate the anthropogenic (human-caused) disturbances that harm our wildlife. A trend seen in your immediate vicinity may be reflected across your state or province. If enough information can be collected and analyzed, a large, regional dataset may reveal that a trend is not just a local phenomenon but is occurring at the population level.

In addition, many rehabilitators collaborate with universities and museums, for which they provide region-specific wildlife data, not available from any other source, as well as actual animal specimens that can be accessioned into scientific collections.

In an editorial discussing the response of rehabilitators to the Gulf oil crisis, Kieran Lindsey (Editor of *The Journal of Wildlife Rehabilitation*) stated:

"We have a unique opportunity to let the world—both the public and our fellow wildlife professionals—know about the integral role wildlife rehabilitators have played in this response... It's time for rehabilitation—and rehabilitators—to come out of the shadows and be recognized as valuable members of the wildlife conservation team."

(Lindsey 2010)















International Wildlife Rehabilitation Council (IWRC). 2009. IWRC Mission, Goals and Bylaws. http://www.iwrc-online.org/about/about.html (Accessed 11/1/09). Lindsey, K. 2010. Editor's Corner: This was not a "good news" summer. *Journal of Wildlife Rehabilitation* 30(3): 4.

What is in the RAVEN User Manual?

RAVEN PROJECT wearch, Analysis, Verification, Education, and Networking]

Anne Russell created The RAVEN Project in 2004 while doing rehabilitation and data management for Wildlife Rescue, Inc. of New Mexico (WRINM). The Project was expanded in 2005 through cooperation with a community college in Albuquerque, NM; Anne instructed a class focused on using geographic information system (GIS) etchnology to analyze and present rehabilitation acquisition data. One result was a digital to gesigned specifically to aid rehabilitations; in data collection. The RAVEN log became a platform by which to analyze rehabilitation data, share our findings with other rehabbers and the scientific community, and enhance our collaboration with weighting management.

widdite managers. What followed was a research project (Harden et al. 2006) to determine what ty of rebabilitation information was actually available to rehabilitators and the large scientific community. Although intriguing information was offered by several U. rehabilitation centers, it was not presented in a uniform maner that facilitated accurate comparison between centers. Due of the most noticeable problems was inconsistent terminology used for causes of encounter and major conditions and inpuries. Following is an excerpt from the Conclusions of that 2006 study:

ies. Following is an excerpt from the Conclusions of that 2006 study. The authors, along with biologist Clunk Hayes (MN Department Game and Fish; pers. comm. 2005), feel that it is important for rehabilitators to (1) enter all caugistion data in a spfware program; (2) choose a program that is relatively inexpensive and readily ovailable, such as Microsoft Excel, and (3) [gather and [record information uniformly and comparably. Such a system would afford an ability to provibe accurate parties. In addition, it would aff these groups in forming angoing associations and in meeting their specific, mutual needs.

associations and in meeting their specific, mutual needs.*

Based on these conclusions, RAVEN set a goal to finalize a comprehensive system that would address the data-collection issues confirmed during the 2006 project. Under a 2009 grant from the New Mexico Department of Game and Fish, 19 years of WRINM's rehabilitation data were analyzed: The final report provided long-term rehabilitation data for the Albuquerque, New Mexico area. The unique findings of that report led to an additional 2-year grant (begun in 2010) to collect data from rehabilitators across the entire states. Collaborating with the state's rehabilitators during that project allowed RAVEN to finalize the digital log and a uniform terminology. As a result, in October of 2011, The RAVEN Windlife Rehabilitation Kenord System's was presented at the International Wildlife Rehabilitation George System's was presented at the International Wildlife Rehabilitation George System's was presented.



treatened species and species in greatest conservation need.

ttp://www.wildlife.stae.nm.us/conservation/share_with_wildlife/Russell&Harden2009.pdi

The RAVEN Records System is strictly digital. However, the CD contains all the files needed to print out and create the User Manual notebook featured on page one (i.e., the notebook and printing are not included).



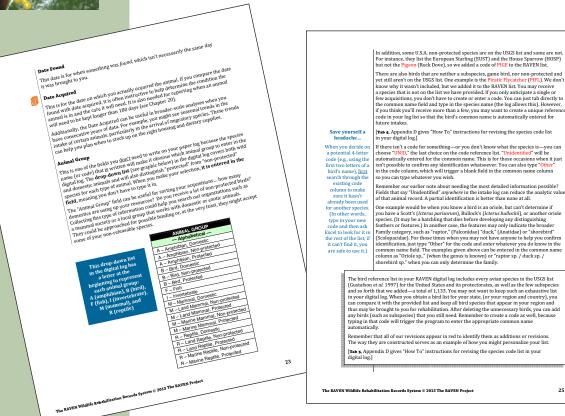
TAB 1. The RAVEN Project

The 16 pages in Tab 1 present information about The RAVEN Project and wildlife rehabilitation as a discipline. We also explore the laws and regulations that affect our activities, the permits that govern our work, and the "wonderful" world of required annual reporting.

TAB 2. The RAVEN Records System

Tab 2 is 46 pages of detailed descriptions and tables about the digital RAVEN Acquisition Log, which is the foundation of the entire system. The data fields in the log are organized under six information categories: Acquisition Information; Baseline Annual Report Information; Animal Information; Detailed Disposition Information; Rescuer Information; and Money Information.





Highlights of three features described in Tab 2.

Primary Cause of Encounter

The primary Cause of Encounter (COE) is the **one main event** or situation that caused an animal to be brought for rehabilitation.

One of the driving forces during the creation of the RAVEN Records System was the importance of rehabilitators using consistent terminology.

Consider the "cause of encounter" (COE), one of the most varied and complex pieces of information we gather upon animal intake. For example...

"Well, I heard it hit the living room window. By the time I got outside, my cat had it in her mouth. I got it away from her and put it in a box in the bathroom. When I went in to check on it later, it had revived, flew into the family room, and went straight up into the ceiling fan, which was on high speed. Then, when I was driving here, it got out of the box again and got under the front seat... when I got to your parking lot, I had to use my windshield scraper to push it out far enough to grab it. But I don't think it's hurt..."





The RAVEN Records System standardizes 84 COEs within 19 major categories:

ATTACK HUMAN – LEGAL [e.g., mitigation]

ATTACK – NATURE IMMATURE

CAUGHT IMMATURE – NATURE
COLLISION NATURE – BIOLOGICAL
DOA NATURE – STRANDED
DOMESTIC NATURE – WEATHER

FOUND IN/ON: TRANSFERRED

HAZARD OTHER HUMAN – ACCIDENTAL UNKNOWN

HUMAN - INTENTIONAL

Primary Condition-Injury

The primary Condition–Injury is the **one thing** that is most life-threatening to the animal's continued survival or eventual release. The RAVEN Records System also standardizes 158 condition–injuries within 20 major categories:

COATED w/SUBSTANCE MISSING – Body part(s)

CONDITION NEUROLOGIC

DISEASE NO VISIBLE Injury-Pathology

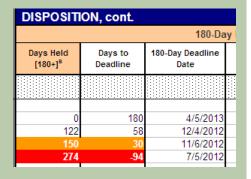
DISLOCATION PARASITES
FEATHER – Damage or loss RESPIRATORY

FRACTURE SHELL – Damage or loss HEALTHY SKIN – Damage or loss

IMMATURETOXICITYINFECTIONOTHERINJURY - By location or typeUNKNOWN

180-day Tracking Information

We must obtain prior authorization from the USFWS to retain any bird longer than 180 days.



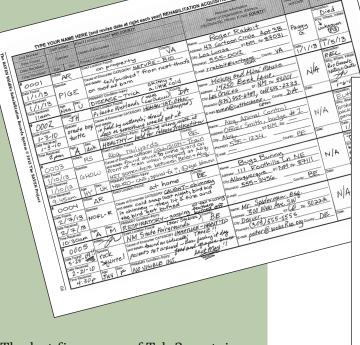
The RAVEN digital log will automatically calculate and provide the exact date on which a bird will reach 180 days. This is based on the intake date you enter. The log even has color-coding to help you stay on top of interim dates; e.g., to let you know exactly how long you have already had each avian intake.

The RAVEN Wildlife Rehabilitation Records System

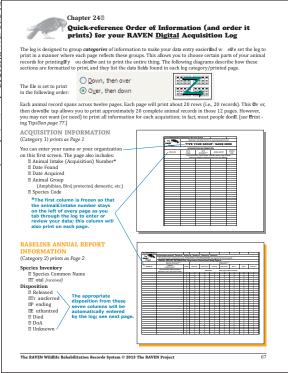
A paper log (optional) to gather data when animals arrive; it corresponds to fields in the digital acquisition log for when you have time to enter your data.

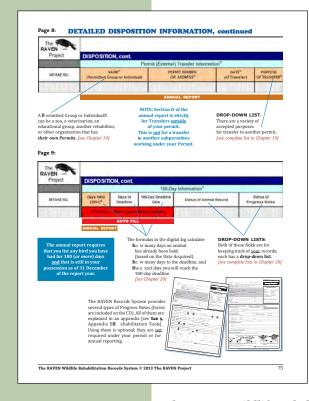
TAB 3. Diagrams of The RAVEN Records System

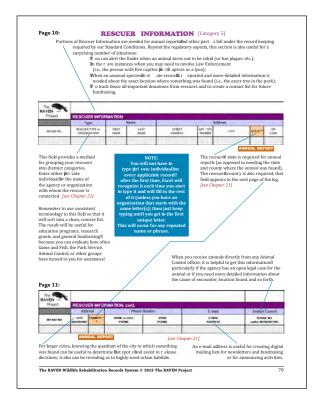
Tab 3 provides 22 pages of full-color diagrams that provide a visual "walk-through" of each field in the digital acquisition log. This section gives you pictures that support the detailed textual descriptions given in Tab 2.



The last five pages of Tab 3 contain both text and diagrams that explain the RAVEN Excel templates for your rehabilitation and education annual reports to the U. S. Fish and Wildlife Service.







U.S. Fish and Wildlife Service; Mourning Dove Breeding Population Status, 2001 (Dolton et a http://library.fws.gov/Bird_Publications/mourningdove_pop01.p [From 1966-2001] Trends for doves seen were not significant for riod. State trends over 10 [and 36] years... [illustrated in figs. 9, 1 rease in New Mexico. [From 2000–2001] The population increas iillo County. Interestingly, one location the model identified as a prime release area was deemed le habitat because it turned out to be a shooting range. This underscores the fact that although r models can be powerful desision-making tools, they are never perfect.

FIGURE 4. GIS map of the distribution of WRI Mourning Dove acquisitions in Albuquerque New Mexico 2001-2003. Mourning Doves ar one of the most common bird species in the Mapped locations of where they were found revealed that the largest "hot spot" was in the area of the University of New Mexico campus

TAB 4. RAVEN Research & Analysis

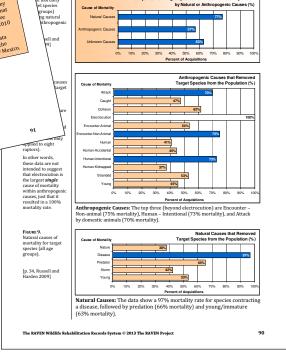
Next you'll find 18 pages that explore some of the analyses you can do with your rehabilitation data. One of the greatest aspects of this system is that all the research and analysis can be done with *the very same data* you had to capture anyway for annual reporting. As a matter of fact, every single example given in Tab 4 is from research projects that used only data gathered with the RAVEN digital acquisition log.

The charts on these three pages from the manual were all done in Microsoft Excel.

Top left: Long-term acquisition data revealing population increases in Columbiformes.

Middle: Number and diversity of species received.

Bottom right: Comparisons of anthropogenic and natural causes of encounter and mortality.



GIS mapping

Geographic
Information System
(GIS) technology is
the ultimate tool for
analyzing location
data. Should you
have access to GIS

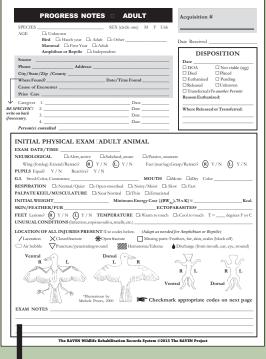
software, your rehabilitation data can also be used to confirm habitats where certain species are concentrated, explore changes in distribution over time, or determine what areas generate a lot of intakes (or rescuers).

At left: [Top] GIS-based computer modeling was used to determine optimal release sites for Scaled Quail (Callipepla squamata) in Bernalillo County, New Mexico, USA.

[Bottom] Locations found were mapped to reveal "hot spots" for Mourning Dove (*Zenaida macroura*) intakes in Albuquerque, NM.

The RAVEN Wildlife Rehabilitation Records System

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Appendix B — **Rehabilitation Tools**

Progress notes, phone logs, and other printable tools

TAB 5. Appendices

There are four Appendices in Tab 5 that encompass 70 pages of information including some non-U.S. laws and regulations, tools and resources to support your rehabilitation activities, and many tips for using the RAVEN Wildlife Rehabilitation Records System and its various applications.

> **Appendix A** — International Law Regarding Wildlife Rehabilitation

Appendix B — Rehabilitation Tools

Appendix C — Rehabilitation Resources

Appendix D — "How To..." Tips



Web Resources—AMPHIBIANS and REPTILES

Web Resources—MAMMALS

Web Resources—BIRDS

North America

AMERICAN ORNITHOLOGISTS' UNION (AOU)

Founded in 1883, the American Ornithologists' Union is the oldest and largest organization in the New World devoted to the scientific study of birds. Although the AOU primarily is a professional organization, its membership of about 4,000 includes many amateurs dedicated to the advancement of ornithological science.

AOU Checklist of North American Birds http://www.aou.org/checklist/north/

The Check-list On't American Interis the official source on the taxonomy of birds found in North and Middle America, including adjacent islands. This list is produced by the North American Classification Committee (NaCl.) an official committee of the American Ornithologist's Union. The complete print version of Check-list of North American Birds, 7th edition and its supplements are available to download.

CORNELL LAB OF ORNITHOLOGY

The Cornell Lab of Ornithology is a world leader in the study, appreciation, and conservation of birds. Our hallmarks are scientific excellence and technological innovation to advance the understanding of nature and to engage people of all ages in learning about hirds and protecting the planet.

Cornell "All About Birds" Online Bird Guide

http://www.allaboutbirds.org/NetCommunity/Page.aspx?pid=1189#

This site provides various tools for bird identification, including an online Bird Guide that can be searched by taxonomy, name, or shape. Your guide to birds and bird watching, Recently added: 1,000 new photos of birds, nests, and eggs. Information on 585 species in our online bird guide..."

PATUXENT BIRD IDENTIFICATION INFOCENTER http://www.mbr-pwrc.usgs.gov/id/framlst/framlst.html

map://www.mor-pwrc.usps.gov/id/framlst/framlst.html

This website presents photographs, songs, videos, identification tips, maps, and life history information for North American birds, and is a composite of the efforts of many people who have donated photographs, so and other information.

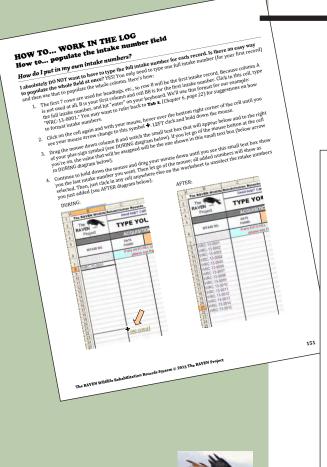
Other Continents

AOU Checklist of South American Birds

NOU SUMPONE ADMINISTRATION OF THE ADMINISTRA

Appendix C — Rehabilitation Resources

Appendix C is 20 pages of rehabilitation- and wildlife-related organizations, web resources, field guides, and selected references for amphibians and reptiles, birds, mammals, and other critters.



Appendix D — "How To..." Tips

The 24 pages found in Appendix D include both text and detailed diagrams to explain:

HOW TO... WORK IN THE LOG HOW TO... UTILIZE THE LOG HOW TO... PRINT THE LOG

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	a.			cell B8 (which shoun the mouse button		rst Intak	e No. you h	ave in your	records)
	b.	Then	drag you	ır mouse straight de	own colum	B to th	last record	d (your last	Intake No.).
	c.			old down the mouse the log (which sho					intil you reach
	d.	your r	ecords a		ORTANT: A	<u>III</u> recon	ls must be	selected; ot	ould see that <u>all</u> of herwise, sorting by lated data.
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4.	Click anywhere on the sheet (this will unselect all of your records). You will see that all of your species have been separated, first by animal group, and then alphaetically by species common name within each of those animal groups.								
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TAB 6. Literature Cited and Index



You may want to locate the many documents referenced throughout the User Manual, so we provide a complete bibliography. (Some documents are included on the RAVEN Records System CD)

Lastly (you guessed it), there is an exhaustive Index to direct you to each discussion about any topic.

10

The contents of your RAVEN Records System CD...

The RAVEN Records System CD contains the full-color User Manual, including the front cover and tab dividers, as well as the specially designed Excel acquisition logs (print and digital) and other tools useful for rehabilitation. Below is the complete list of folders and documents.

1_RAVEN_User_Manual	
RAVEN_v2_Front_Cover.pdf	1 341 KR
RAVEN_v2_Tab_Dividers.pdf*	
RAVEN_v2_Wildlife_Rehabilitation_Records_System.pdfpdf	
2_RAVEN_Records_System	
RAVEN_Template_USFWS_Digital_Annual_Report_EDUC.xls	163 KB
RAVEN_Template_USFWS_Digital_Annual_Report_REHAB.xls	234 KB
RAVEN_v2_DIGITAL_Rehabilitation_Acquisition_Log.xls	
RAVEN_v2_PRINT_Rehabilitation_Acquisition_Log.xls	21 KB
3_RESOURCES	
A_REHABILITATION_TOOLS	
RAVEN_Museum_Toe_Tags.pdf	25 KB
RAVEN_Phone_Log.pdf	
RAVEN_Progress_Notes_Adult.pdf	
RAVEN_Progress_Notes_Daily_Records.pdf	
RAVEN_Progress_Notes_Minimal_Care.pdf	50 KB
RAVEN_Progress_Notes_Young-Orphan.pdf	137 KB
LAWS_ACTS_ORDERS 16_USC_703-712_MBTA_1918_Synopsis.pdf	
USFWS_REPORT_FORMS	
USFWS_Education_Annual_Report_3-202-5.pdf	205 KB
USFWS_Rehabilitation_Annual_Report_3-202-4.pdf	901KB



3_ RESOURCES, continued

C_INTERNATIONAL_LEGISLATION_and_REGULATIONS	
CITES_1973.pdf	75 KB
ECUADOR_LIBRO_IV_de_la_Biodiversidad.pdf	
ECUADOR_Executive_Decree_Legislation_Flora_Fauna.pdf	59 KB
PERU_Ley_Forestal_y_de_Fauna_Silvestre.pdf	
PERU_Reglamento_Centro_de_Rescate_en_Peru.pdf	47 KB
UK_Protection_Birds_Act_1954.pdf	515 KB
Cooper_2002_International_Regulations.pdf	537 KB
Dolton_2001_mourningdove_pop01.pdf	3,681 KB
Harden_2002_Anthropogenic_Causes_Avian_Mortality.pdf	167 KB
Harden_et_al_2006_Value_Rehabilitation_Data.pdfpdf	424 KB
Harden_Russell_2012_Using_New_Annual_Report_Forms.pdf	
Miller_2000_Minimum_Standards_WR.pdf	227 170
Milet_2000_Militatii_Standards_Wit.pdr	236 KB
Russell_Harden_2009_19-years_Rehabilitation_Data.pdf	
Russell_Harden_2009_19-years_Rehabilitation_Data.pdfRussell_Harden_2010_RAVEN_Pilot_Project.pdf	1,963 KB
Russell_Harden_2009_19-years_Rehabilitation_Data.pdfData.pdf	1,963 KB

66 Hey Guys.

Just finished using RAVEN to do my annual reports for the third year running and wanted to thank you again for all the hard work that went into developing this system. I remember the old days of following an animal with a paper track forever and then trying to collate it all at the end of the year, and shudder to think of how much time I spent.

Thank you – thank you – thank you.

Lisa Rhodin
Wildlife Center of Montana
at Montana Wild
Helena, Montana

(from an e-mail 25 January 2013)

The RAVEN Wildlife Rehabilitation Records System, v2

The RAVEN Records System is available for US \$70.00 through the online store of the International Wildlife Rehabilitation Council (IWRC), who receive a percentage to support their work. You do not need to be an IWRC member to access the store:

http://theiwrc.org/online-store/literature

Direct orders are also available at the same cost.

The RAVEN Wildlife Rehabilitation Records System, v2 is a copyrighted product of The RAVEN Project, © 2013. 9620 Shoshone Road NE • Albuquerque, NM 87111

For additional information:

Anne C. Russell • (505) 604-0084 • ac.russell@hotmail.com Janelle E. Harden • (505) 256-7607 • jharden@nmia.com

The RAVEN Wildlife Rehabilitation Records System